#### COMMUNITY HEALTH NEEDS ASSESSMENT

TOP HEALTH PRIORITIES

- 1 Employment
- 2 Emergency assistance
- 3 Physical health services

## COLLABORATION EXAMPLE

"We have collaborated with Healthy Communities Wyandotte to ensure patients eligible for the Health Insurance Marketplace received information and assistance with the application process during the open enrollment period."

# CARE COORDINATION & PATIENT-CENTERED MEDICAL CARE

"Silver City Health Center is an ideal clinic to model and provide evidence-based practice that engages an interprofessional team with training in culturally-sensitive patient education and care management strategies - hallmarks of an academic service entity. Our nurse-managed, interprofessional model of care and national recognition as a patient-centered medical home position us as a leader in service to a population which has traditionally not received the care accorded to those with insurance or higher incomes."

### ADDRESSING COMMUNITY HEALTH PRIORITIES

"As a community-based health center, Silver City Health Center addresses priority need #3 (i.e. physical health services) through provision of bilingual primary health care services to English- and Spanish-speaking community members of all ages, regardless of ability to pay. Many of our patients speak only Spanish while at the clinic which we accommodate with multiple bilingual staff as part of the clinical team."

#### **COMMUNITY PARTNERSHIPS**

**HOSPITAL** "affiliated with hospital...collaboration on coordinating care...medication assistance, and other supportive services..."

**HEALTH DEPARTMENT** "collaborate on several initiatives...created network of community groups...identify gaps in care transitions"

**MENTAL HEALTH CENTER** "referral partners...developed a plan for integration of care...contract services"

**PRIVATE PRACTICES** "formal collaborative agreements...utilize expertise...specialty services..."

OTHER "laboratory services...government agencies..."

#### USING GRANT FUNDS TO IMPROVE PATIENT CARE

"These dollars provide support across many budget categories such as salaries and benefits for the clinic team as well as indirect operating expenses and supplies, which vary from year to year. Core operating support enables the team to direct spending where needed most within the current year's operating budget and has aided the organization's efforts to build a strong infrastructure from which to run efficient and effective programs at achieving excellent patient outcomes."



